



Viglen's On-Site Engineers

IT's Support



**IT's making your
organisation run
efficiently and
effortless**

With field based engineers all over the UK, Viglen will be sure to have a quick response time. Our highly trained engineers undergo rigorous training to ensure consistent high service levels and consistency.

viglen

Great
Minds
Think

viglen



Viglen's Helpdesk - IT's Support

As a responsible British company, Viglen ensure that we maintain a strict schedule with all engineers. The benefit of having an onsite engineer provides you the peace of mind that if any problem arises we will the reduce downtime.

Our goal is to ensure we support your IT infrastructure to the highest service level. Every customer has different needs but what every organisation requires is a service which is reliable, effective and has quick response times.

Features & Benefits of Viglen's On-Site Engineers

- Service desk and call logging
- Strategic planning and monthly reviews
- Gain maximum potential from the IT investment made
- Infrastructure audit
- Assign your IT staff to other duties
- Holiday and sick cover
- Reduced costs to acheive greater productivity
- IT Infrastructure / System Upgrades
- Network upgrades, migration & integration
- Wireless network design, implementation & integration



Viglen offer a variety of different service levels in which you can choose the response time which best suits your requirements, this will ensure you maximise the potential from the investment made into your IT resources.

All our engineers are Microsoft certified and undergo regular rigorous training to ensure that they are aware of existing and new technology's which will equip them with the knowledge to provide you with the support your after.



ProCurve Networking
Specialist
Master

