THE UNITED LEARNING TRUST
A Viglen Success Story

In Conclusion

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Bordan Tkachuk, CEO, Viglen Ltd.

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The solution was substantially cheaper than the original Cisco proposal and, with the money that has been saved, Paddington Academy were able to provide additional equipment that directly affects the teaching and learning in the classroom... Viglen has installed 3Com networks in ULT’s next three academy projects, all with the same high level of success.

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Summary

In 2001 the Government launched the Academies programme. The idea was simple, take an underperforming school and transform it into a centre of educational excellence. This would be achieved through, among other things, placing first class state-of-the-art ICT solutions at the core of the new Academies.

Stepping forward to support this ambitious programme the United Learning Trust (ULT) has to date invested in excess of £90 million and is now the largest single sponsor of Academies in the UK.

As part of their investment and improvement programme, ULT is constantly refreshing the networking solutions in its Academies and schools across the UK. Viglen, the Hertfordshire based Academies specialist, has won the last seven ULT projects with an innovative mix of leading edge and cost effective networking solutions. More than 1,000 users per academy now use Viglen designed and implemented, industry-leading local area networks (LANs) to securely access cutting-edge educational resources and services.

The Customer

The United Learning Trust (ULT) was established in 2002 and is now the largest single sponsor of independently managed specialist state schools and Academies in the UK. The organisation has 15 Academies and 10 schools in areas with some of the worst deprivation index scores in the country, and welcomes students regardless of faith, background or ability.

ULT is a subsidiary of the United Church Schools Trust (UCST) - a leading education charity in the UK. Founded in 1883, UCST has a long and distinguished tradition in the provision of independent education and boarding.
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### The Challenge

As a key part of their Academy programme, ULT urgently needed to run major ICT renewal projects in no less than seven of its academies. In each case, they required a layered core-to-edge LAN, offering a high level of resilience and with the ability to support both wireless and VoIP (Voice over Internet Protocol). The network needed to support the existing Cisco VoIP solution. ULT also wanted to improve the ease of management of their networks as this was proving an onerous task for the IT staff.

ULT, like many other educational establishments, also required the flexibility of wireless networking in order to be able to access the network from any area of the school campus — for example, when registering pupil attendance on the sports field at the beginning of games lessons.

Approved educational suppliers were invited to tender for the ICT renewal projects in the seven Academies. ULT was impressed by the value for money demonstrated by the proposed Viglen network solution. “The solution was substantially cheaper than the original Cisco proposal and, with the money that has been saved, Paddington Academy were able to provide additional bandwidth to the network for future projects,” explains James Garnett, Lead ICT Projects Executive for ULT.

The Viglen Academies Team proposed a stackable 3Com solution, with resilient links, which came in at a very competitive price. The associated installation, configuration and support costs were also lower due to the simplicity of the solution which significantly lowered the projected TCO (total cost of ownership) for each network.

### The Solution

Each of the seven ULT Academies (Paddington, Walthamstow, Sheffield Springs, Sheffield Park, Stockport and Barnsley Academies and William Hulme Grammar School) now use a Viglen designed and implemented next-generation LAN based on 3Com switches and wireless technology. Paddington Academy has a fully converged network with 3Com VDX IP telephony while, at the other six, Viglen have integrated the 3Com network with the existing Cisco Call Manager VoIP solution to provide seamlessly converged data and voice communications.

The ICT staff at ULT were initially concerned over the ease of integration with the existing Cisco VoIP Call Management solution — but the open standards-based nature of the technology ensured that network solutions integrate seamlessly and interoperate with products from any other vendors without issue.

### The Implementation

Far from being identical solutions and projects, each academy offered its own distinct challenges. While adhering to a common framework of technologies, individual Academies presented their own unique environment, so the solution was tailored to each new site. Consequently, the Viglen Academies Team needed to adopt a flexible and dynamic approach to each project ensuring the highest possible standard of service delivery.

### The Results

An average of 1,200 staff and pupils per academy now use an industry-leading core-to-edge networking solution to securely access the network from any area of the school campus. ULT also wanted to improve the ease of management of their networks as this was proving an onerous task for the IT staff.

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**Focus on:**

**Cisco VoIP Phone Integration**

A key network feature was the integration of a Cisco VoIP (Voice over Internet Protocol) Call Management solution. Most of the ULT schools had previously ran a centrally managed call system using a Cisco phone network and wanted to continue with this to do so. Viglen’s academy team designed a solution that seamlessly integrated the existing Cisco VoIP system with the new 3Com network.

This solution has been so successful that Viglen has implemented it all but one of the ULT academies that they have worked with. **“Currently, I don’t see the need for an expensive 10Gb solution,”** says Garnett. “1Gb bandwidth is sufficient for our current needs, but it will be easy to upgrade to 10Gb if and when this becomes necessary” says James.

Each academy uses different applications to meet their pupils’ needs, all of which are supported by their new networks. For example, Barnsley Academy utilises IPTV so that every class can watch the same live or recorded broadcasts simultaneously on digital display screens in their classrooms. Paddington Academy, a centre of excellence for film, TV and gaming which has links with BAFTA and GamesAid, use Macs as well as PCs on their network for their bandwidth-hungry media work.

When asked about the new network solutions Viglen had implemented, James Garnett replied “...we’re not paying for huge amounts of functionality we don’t need. We don’t need high-end chassis that physically take up room and are expensive and hard to manage. The 3Com Switch’s are stackable, manageable, configurable and relatively easy to use. And they provide higher performance than other equivalently priced products.”

**Focus on:**

**3Com - Viglen’s Networking Partner**

3Com is an international provider of networking solutions that set a new standard in performance and price. With 3Com networking solutions, schools no longer have to compromise on performance or functionality, even when budgets are constrained.

With a portfolio offering both high performance data networking and security solutions to private and public sector organisations, 3Com enables Viglen to deliver true “no-compromise” networks to education customers worldwide.

Viglen understood our concerns about compatibility and readily agreed to carry out a feasibility exercise to test our Cisco VoIP solution and handsets on the 3Com LAN and wireless network. This proved conclusively that there were no technological issues and that we didn’t need to be locked into a Cisco platform. This was a welcome revelation, and provides us with a significant infrastructure cost saving.

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**Viglen Makes IT Seven in a Row with ULT Academy Programme**